



Ocean Tailors Limited Warranty

Under this limited warranty, Ocean Tailors warrants to the original purchaser that the product will be free from defects under normal and proper use in material and workmanship.

Ocean Tailors warrants our installation labor for a period of 12 months from the date of installation. Defects in the installation that occur which affect the performance of the awning and notified to us within this warranty period will be rectified at our discretion per reasonable industry practices. What the Installation Warranty does not cover are un-authorized repairs or alterations performed on the supplied product.

Under this warranty, Ocean Tailors agrees to repair or replace (at our option) product that is a result of defects in workmanship. If there is a defect in a component used in the manufacture of the product it will be replaced as per that manufacturer's warranty, not including labor costs and any "in the field" labor related to the repair (unless labor is covered by that manufacturer's warranty).

Normal wear and tear is not covered neither is improper use. If you have any questions about proper use of your product, please contact us. This warranty does not cover damage as a result of acts of God, ice, snow, rain, high winds, vandalism, neglect, fire, use of which the equipment is not intended, weights or loads allowed to accumulate or normal wear or tear from use.

We are confident you will be pleased with the products and services we provide to our valued clients.

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